

## BENEFITS

A high-quality palliative care service provides comfort and support to both patients and their families and friends during a difficult time.

Benefits of palliative care include:

- Treatment of a patient's pain and symptoms.
- Coordination of a patient's care.
- Support provided to a patient's loved ones beginning to cope with the issues of grief and bereavement.
- Guidance and help provided to patients navigating the medical system.
- Comfort and advice provided by healthcare professionals who know how to listen to patient concerns.



## HOW TO FIND US:

**London Bridge Hospital** is situated on the South Bank of the Thames. We are next to London Bridge mainline and underground stations with easy access to the City. Please note: no right hand turn from Borough High Street into Duke Street Hill.

## CONTACT

For further information or to make a referral, please contact:

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**London Bridge Hospital**

# PALLIATIVE CARE



Palliative care provides support to patients with an advanced progressive illness. A multi-disciplinary approach is adopted to ensure efficiency in symptom management.

London Bridge Hospital's award-winning Palliative Care Service aims to provide patients with an unrivalled support structure from the management of pain, to the provision of spiritual and psychological support.

## BACKGROUND

Palliative care is a type of medical care focussing on the treatment of symptoms associated with chronic illness. The aim of palliative care is to achieve the best possible quality of life for patients with a life-threatening illness.

A key feature of palliative care is providing a support system for family and carers during the patient's journey.

## OUR PALLIATIVE CARE SERVICE

The London Bridge Hospital Palliative Care Service is an award-winning service, recognised by winning the 2006/07 Independent Healthcare Award for Nursing Practice and the 2007 International Journal of Palliative Nursing Award for Service Development.

The Palliative Care Service at London Bridge Hospital is provided by a clinical nurse specialist in palliative care and symptom control with the support of a Consultant in Palliative Medicine.

The service at London Bridge Hospital concentrates on delivering high quality, holistic care and treatment to support the patient requiring symptom management.

The service acts as part of a multi-disciplinary approach to our patients, ensuring effective symptom management in a professional manner, encompassing physical, psychological, social, cultural and spiritual dimensions.

Our practice is evidence-based and standards are continually reviewed for effectiveness and efficiency. The service also acts as a direct link



for the continuing care of our patients in the community by setting up and liaising with local palliative care services.

## REFERRAL PROCESS

Referrals can be made via phone, fax and email.

Referrals can be made to us through your GP, your hospital doctor or your ward nurses, with the consent of your consultant.

Alternatively, you can contact the GP Liaison team on **020 7234 2009**

or email [gpliaisonlbh@hcahealthcare.co.uk](mailto:gpliaisonlbh@hcahealthcare.co.uk)

Please see the contact section on the back of this leaflet for additional information.